

OUTLINE MANAGEMENT DEVELOPMENT/TRAINING PROGRAMME

Date: 16 and 17 September 2004
Venue: Moat House, Grays, Essex
Attendance: Social Services Departmental Management Team *

Aims of the Days

1. To enable the new DMT* to benefit from political and operational leadership by brining the new team together to agree future direction.
2. To develop further the change programme in Social Services by agreeing the content of a new leadership programme for senior managers and how we can ensure improved management at all levels.
3. To review progress against finance and commissioning strategy and agree ways of ensuring we can continue to improve performance, and reach 2 stars.
4. To consider external/internal challenges that will impact on our work over the next 18-24 months and in the light of these, agree priorities for action over the next two years.

* We have been fortunate that our new Head of Strategy and Performance will be able to attend even though she does not start until November.

OUTLINE PROGRAMME

16 September

09:00 – 10:30	Political vision for Social Services
11:00 – 12:30	Developing our Managers <ul style="list-style-type: none">• Ensuring they have the skills required to deliver improved performance• Reviewing work on liP
1:30 – 3:30	Developing our Managers (continued)
4:00 – 6:00	Shaping the new Management team – working together
6:00 – 7:30	Dinner
7:30 – 9:30	Group exercise on setting and agreeing leadership style and direction

17 September

08:30 – 10:00	Reviewing our performance for CPA and 2 Stars, progress defining future challenges
10:30 – 12:00	Agreeing high level priorities for the next 18-24 months
12:00 – 1:00	Lunch and finalise